

25 May 2008

Linda McClain Travel Services
1145 Eastern Avenue
Schenectady, New York 12308

Dear Linda,

I want to thank you for getting us booked on such an excellent tour – The Best of Italy – ZB0513. All of the information you provided in helping the Bruno family select our vacation was perfect.

Our Tour Guide, Federica, was a very special person and I want to acknowledge her capabilities to you and Globus. She was professional; knowledgeable on: culture, art, food, all of the sites visited, and provided a wealth of information of general knowledge of Italy and its people. Federica has a good sense of humor and truly cares about each of her vacationers enjoying their time in Italy. She gave 100% attention to details and taking care of everyone's questions and accommodating their vacation needs. All of her detailed arrangements from luggage and hotel arrangements to the attention of the local guides – which were all very knowledgeable in their particular expertise – to keeping us on schedule displayed her exceptional organizational skills. Above all Federica's caring shined through helping to make our Italy vacation very special to all. We wish her the best in her career.

Our Bus Driver, Stefano, drove us safely to and from all of our destinations, assisted us on and off the bus, and handled our luggage carefully. Stefano was always professional and caring.

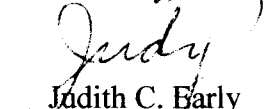
Every tour – museums, historical sites, boat rides, entertainment, and food and wine were excellent. The local guides (Dario, Lia and Patrizia are the names I remember) were especially knowledgeable of their facts and historic and artistic information.

The hotels were all comfortable and accommodating. If I had to single out one hotel that was not as up-to-par with all of the others, I would say the hotel Gio.

Please feel free to share my letter with Globus and Federica.

Again, my brother, Mark, and his wife, Rhonda, and my niece, Kara, and I enjoyed our vacation – The Best of Italy. Everyone on the tour got along well and were a lot of fun. We are thankful to you for handling our travel arrangements so efficiently and look forward to utilizing your services. Our best wishes to you for a successful year. We will certainly recommend you as a travel agent and Globus.

Sincerely,



Judith C. Early
7 Mead Road

Armonk, New York 10504-2705